

W-03067A12-0232

ORIGINAL

ARIZONA CORPORATION COMMISSION



0000137620

UTILITY COMPLAINT FORM

Investigator: Scott Friedson

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion      No. 2012 - 104600

Date: 6/26/2012

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUN 29 2012

First:

Last:

Complaint By:      **Jay**

**Hitchcox**

Account Name:      Jay Hitchcox

Home:

Street:

Work:

City:      Littlefield

CBR:

State:      AZ      Zip: 86432

is:

Utility Company:      **Beaver Dam Water Company, Inc.**

Division:      Water

Contact Name:      G.Robert Frisby

Contact Phone:

Nature of Complaint:

6/26/12 Correspondence.

20 June 2012

Dear Arizona Corporation Commission (Commission)

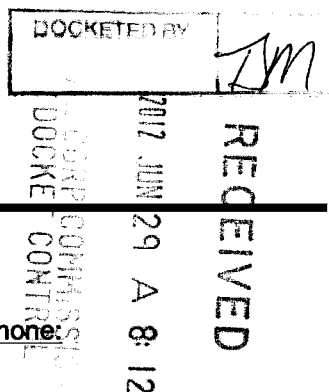
I would like to respectfully request an intervention regarding Beaver Dam Water Company (BDWC) request on June 8, 2012 for a rate increase. I believe the case number is W-03067-12-0232. We are a community of senior citizens on fixed incomes. We wish to be afforded the privilege of discussing the concerns that the community has with BDWC request.

Some of my concerns with this request are:

1. Are they going to bill us individually as an Association (as they have in the past), or are they planning to bill us individually as their proposal appears to suggest? Billing as is currently done would mean an increase of roughly \$3,000 per year divided among the 170 or so homes. If billed individually the cost to us increases to around \$8,400. I calculate the current increase proposed by BDWC to be somewhere between 17% (billed as an Association) and 50% (Billed individually) depending on what they are really proposing.

2. In 2008 BDWC rates went from \$1.00 per thousand gallons to \$3.15 per thousand gallons. Due to this major increase in costs to the homeowners, our park has taken measures to reduce culinary water usage by drilling two wells for irrigation purposes. This action has significantly reduced BDWC cash flow from our park. I do not consider our actions to save money on our culinary water usage to be sufficient justification for a water rate increase.

3. I believe that the reason the "Test Year" of 2011 has been chosen by BDWC is because the flood of December 2010 caused higher than normal expenditures for that year. The Commission should back out of the "Normal Expenditures", those costs associated with the flood. BDWC expenditures were much higher for their



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"Test Year". Occupancy of homes and RV lots were less in 2011 due to the flood of December 2010 when a lot of the people left immediately after the flood and did not return until the fall of 2011, decreasing water usage for the "Test Year".

Sincerely,

Jay Hitchcox

### Utilities' Response:

### Investigator's Comments and Disposition:

6/26/12 Entered in database and docketed for the record.

\*End of Comments\*

Date Completed: 6/26/2012

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